

Ethnet UK's Guide to Broadband via Satellite Services



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What is broadband via satellite?

Broadband is high-speed Internet access that is always-on.

It is usually delivered through telephone lines or cable but today it's increasingly available **via satellite** for users in remote locations, or for special events where normal delivery channels are not available.

The benefits of satellite technology

It allows you to view web pages more quickly, download large amounts of information more easily and use services such as Internet radio that do not work as well with a dial-up connection. But you can also access broadband via satellite allowing you high speed internet which is also an always on connection, so there's no need to keep dialing in logging on or off.

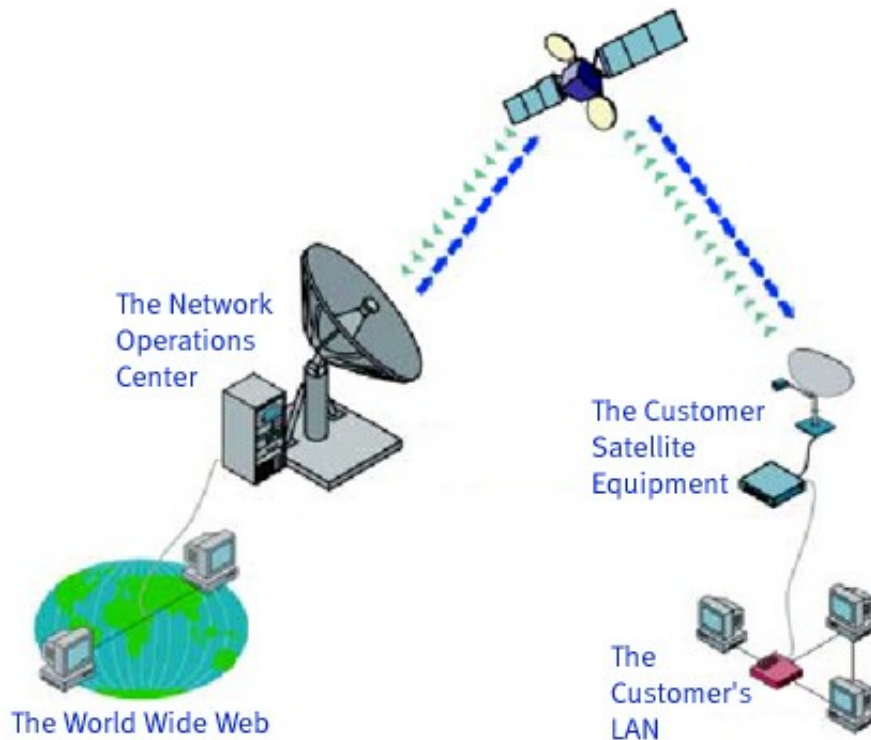
Who's it for?

Broadband via satellite is ideal if you:

- Live in a remote location.
- Want flexible, reliable and secure domestic satellite broadband for home or small business use.
- Run a business requiring critical data back-up or a disaster recovery plan should terrestrial connections fail.
- Stage events or roadshows requiring temporary internet access for services such as chip and pin, email and Web for guests, press and exhibitors. Ethnet UK has supplied broadband hire for high profile events such as Cowes, the Cartier International Polo Day and the Tour de France.
- Need mobile access for surveillance vehicles, construction sites, or teams on the move.

How does it work?

A satellite system is installed outside your house and connects via a cable to a small modem box sitting on or under your desk. The satellite is two way, so it sends and receives data direct to the satellite, so there are no other wires and cables and your connection is always on.



What do I need to access satellite broadband?

To access our services you will need:

- a personal computer (Ethnet will advise minimum spec for their broadband service)
- a satellite broadband modem HN7000s enabling the PC to transmit data
- a satellite dish to connect to the network
- Ethnet as an Internet service provider (ISP). We offer a variety of broadband packages.

Availability

Broadband satellite access is available across the whole of the Europe

Unmetered broadband at Ethnet UK

Ethnet satellite broadband services is unmetered. That means you simply pay a flat fee each month no matter how much time you spend online.

However to ensure that capacity is shared fairly between users, we have a fair access policy. In most cases, these limits are unlikely to affect the average user.

How much will it cost?

Ethnet UK has a starter system for home or small office for £799. You will need to allow for installation (from £250) plus your choice of monthly airtime package and VAT.

Airtime packages vary according to the number of users. For business users there is a dedicated series of service plans, ranging from a 512 download – 128 upload, all the way up to 4 meg download – 2 meg upload.

How reliable is it?

The system is 99.65% reliable and can be accessed from almost anywhere. Because it connects via satellite, there are no cables trailing for miles to get you connected. It's your own connection via your own dish in the garden/outside your property.

Why choose Ethnet?

- We're a one-stop shop for broadband via satellite. We provide equipment, installation, airtime packages as well as the internet service you need to get connected – any time, any place.
- We have a range of solutions for home users and businesses as well as mobile solutions for events and back-up for business continuity.
- If you have a problem, you can access our support on our 24/7 helpdesk.
- We provide training to get you up and running fast.
- Our systems are based on proven technology. Our solutions are all built using the Hughes Network Systems platform – the world's leading provider of satellite technology.
- We work for big name clients and prestigious events, including the

BBC, ITV, Cartier and Virgin Atlantic.

Need more information and advice?

If you need professional advice on satellite broadband in the UK, contact the experts at Ethnet UK. We'd be pleased to help.

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